

Firststep User Agreement

Reduction from 20.01.2020

Welcome to the Firststep dating service, a mobile application on iOS and Android platforms for acquaintance-making at your favourite places.

The individual, Ian Livshits, as the service owner (as well as the service development team) provides You access to the use of the Firststep service. Therefore, carefully read the terms and conditions, which are considered by the service owner as a public offer in accordance with Art. 437 CC of the Russian Federation.

1. Definitions and Notions

1.1 **The Service** - mobile dating application Firststep, posted on the official stores (App store and Google play), and also on the Internet website: <https://firststep.love/> (including all domain levels, both functioning on the date of User's acceptance of these regulations, launched and introduced for public use during the entire term of the duration) and available to users by means of downloading from the official stores (App store and Google play);

1.2 **The Service Owner** - the individual Ian Livshits;

1.3 **Moderators** – the service development team (including Ian Livshits);

1.4 **Users** - any individuals (men and women) who have reached the age of 18 years old.

2. General Content Rules

2.1 The following **terms of use of The Firststep service** (hereinafter referred as **Rules**) are developed by **Ian Livshits** (hereinafter referred **The service owner**) and define the order, conditions of use, as well as the rights and duties of users and **The service development team** (hereinafter referred as **Moderators**);

2.2. These Rules are a legally binding agreement between Users on the one hand and the Service Owner and Moderators on the other hand. The subject is to provide access of the service functionality to the users;

2.3. The user is under an obligation to fully familiarize himself with the rules before registration on the service. Registration of the user on the service is considered the passage of the registration stages (inputting personal information: name, age, sex, uploading photos, selection of three preferable establishments). Clicking the registration or authorization button through social networks (VKontakte or Facebook) means full and unconditional acceptance by the user of the rules in accordance with Art. 438 CC of the Russian Federation;

2.4. The rules can be changed and/ or supplemented by the Service Owner unilaterally without any special notification. The rules are an open and public document, and the current version of the current rules is located on the Internet at <https://firststep.love/terms>, as well as in the settings of the mobile application in the section "user profile" >> "application settings" >> "Terms of use". We recommend the users check regularly the conditions and any amendments made to the rules. Continuation of the use of the service after making amendments and / or additions to the rules means full acceptance and consent of the user to such amendments and/ or additions.

3. Firststep Legal Status

3.1. The rights to the service and use of the domain <https://firststep.love/terms> belong to the Service Owner and moderators, the latter provide access to the service to all interested parties in accordance with these rules and the current legislation of the Russian Federation;

3.2 The rules establish the conditions under which the rights to use information and results of intellectual activity developed by the owner and the service development team are prohibited to any (full and / or partial copying) for any purpose and prosecuted by law.

4. The Service Owner and Moderators

4.1. The Service Owner and the Moderators are interpreted as individuals in the rules and other special documents posted on the website: <https://firststep.love/terms> and in the relevant sections of the mobile application;

4.2. Applications, offers and claims of individuals and legal entities to the Service Owner and Moderators according to the rules and all service requests, violation of the rights and interests of third parties when using, as well as requests of parties authorized by the legislation of the Russian Federation should be sent to the mail address: support@firststep.love ;

4.3. Concerning the functioning and development of the service, the Service Owner and the Moderators are governed by the laws of the Russian Federation, the rules and other special documents that are developed or may be developed and adopted by the above-mentioned parties in order to regulate the provision of access to the service functionality for users;

4.4. No provisions of the rules give the user (and also other individuals and / or entities) the right to use the company's name, logos, domain names and other distinguishing signs of the service. Exceptions are cases on the basis of the official permission to use any distinguishing signs and parts of the technical content (code, mechanics, design) with the permission of the Service Owner.

5. The Terms of Use and Conditions

5.1 Registration of the user on the service (mobile application on iOS and Android platforms) is free, voluntary and is carried out by means of downloading a mobile application from the official store of mobile applications (App store and Google play);

5.2 The user of the site is an individual who is registered on the service in accordance with the procedure established by the rules, and has reached the age of 16 years, permissible in accordance with the legislation of the Russian Federation and has the appropriate authority (previously and further the User);

5.3. When registering on the service, the user must provide his / her necessary reliable and up-to-date information for the creation of the user profile (name, age, sex, photos.). In addition, the user independently indicates three favorable establishments really existing on the territory of the Russian Federation and having a legal address and work permit in this sphere of activity (restaurants, bars, cafes);

5.4. The user agrees to comply with the following rules for using the Firststep mobile application, as well as its web-version (subject to availability):

- Enter your name reported in the passport or its shortened nickname forms;
- Specify the current age;
- Upload photos that meet the following criteria: the person who owns the profile must be on the photo, in good quality, without third parties on the photo;

5.5. It is forbidden to upload photos of a vicious nature, nudes, photos with alcohol or tobacco products, as well as insulting the honor and dignity of other users of the service. It is also forbidden to send messages of obscene nature, the text of which can offend honor or dignity, appearance, nationality and sexual orientation. It is forbidden to make any advertising actions aimed at commercialization or in order to profit from any product / service;

5.6 The Service Owner and Moderators do not take any responsibility for the information entered by users specified in the "About Me" profile sections, as well as for the correspondence of users to real people behind the created profile, including the text messages between users in private chats;

5.7. The zone of the limited liability of the Service Owner and the Moderators includes only the terms of use and conditions, as well as the privacy policy. For everything that happens, both within the use of the service and behind it, all responsibility lies exclusively on the users of the service and can not be imposed on the Service Owner and Moderators;

5.8. In case of violation of one and / or several points of the rules by users or incoming complaints to specific users identified by assigning a unique profile number, this user can be unilaterally deleted at the discretion of the moderators without prior notification and explanation of the reasons;

5.8.1. The user bears full responsibility for the reliability, up-to-dateness and completeness of the information provided during registration and all activities performed in the provided service, as well as is responsible for compliance with all the specified paragraphs of the rules applicable to users, in accordance with the legislation of the Russian Federation;

5.9 The Service Owner and the Moderators do not verify the reliability of the received (collected) information about users, except for cases when such a check is necessary for the Moderators performance of the service obligations owned to the users.

6. Disputes

6.1. The place of dispute settlement, both in judicial and pre-judicial procedure, is exclusively the place of registration of the Service Owner.

7. Liability Limitations

7.1. The service is not responsible for compliance to the rules by users;

7.2. The service's responsibility to users starts from the moment of registration and applies exclusively to the use of the Service (mobile versions for iOS and Android operating systems, as well as web-versions) in accordance with the rules;

7.3. The service is not responsible for possible scenarios of events between the users, who agreed to meet with the help of the service. All responsibility lies solely on the users;

7.3.1 The service does not check or process the following personal information of users (occurrence / absence): criminal records, various diseases (including sexually transmitted and through airborne droplets), psychological health and sexual orientation. Also, to improve the service, you can inform us by e-mail: support@firststep.love

7.4. The service is also not responsible for the services provided in the places selected by the users for the meeting;

7.5. All claims related to a particular place or establishment for services non-conforming to the declared quality shall be presented directly to the establishment where the service was performed. Also, to improve the service, you can inform us by e-mail: support@firststep.love

8. Modifications and Interruption to Service

8.1. The Service may unilaterally interrupt this agreement and service provision through the mobile application on iOS, Android and Web-versions without preliminary notification of users;

8.2. The Service has the right to transfer all users with the retention of their personal information received during the registration and / or changed in the process of use to a new service created by the same Service Owner at its own discretion, with notification of intent;

8.3. The Service has the right to modify and supplement the rules, privacy policy, as well as any other special documents necessary for acceptance by users before registration on the service, the user automatically agrees with the new rules or amendments to them;

8.4. The service has the right to make any changes related to the functionality of the service (including design solutions, technological and marketing, including promotions, coupons, prizes and affiliate programs).

9. Rights Granted to Firststep

9.1. Maintain and process the following personal information: name, age, sex, photos, mobile phone number, e-mail, and notify users through mobile phone messages, e-mail;

9.2. Maintain and process technical information: phone model, type and version of the operating system, IP addresses in order to improve the stability of the application and improve individual functions;

9.3. The service does not track user's geolocation data, but uses this data solely to build application mechanics when configuring user's search and show users their distance from each other;

9.4. The termination of the rules is the deletion of the account, in this case all previously received information about the user is stored for 6 months from the date of the account deletion;

9.5. Storage and processing of personal correspondence in the chat for the validity period of the rules and within 6 months from the moment of deletion of the account;

9.6. The user automatically transfers exclusive rights to the result of intellectual activity (idea and /or development of any nature in the case of introducing any proposed ideas/service improvements related to the technical, visual and marketing component) based on the rules and Art. 1229 CC of the Russian Federation. The user is voluntarily alienated from any rights to the intellectual property developed in favor of the service.

10. Rights Granted by Firststep

10.1. Free download access from the official stores (App store and Google play), as well as the web-version: <https://appfst.com> with subsequent registration;

10.2. Users have the right to upload any of their personal photos, if it does not contradict the rules (clause 5.5 of the rules);

10.3. Users have the right to enter personal information, name, age, height, gender, mobile phone number, e-mail address (clause 5.3 / 5.4 / 5.5 of the rules).

10.4. Users have the right to choose favorable establishments, set user search settings, push notifications, information in the "About Me" section at its own direction;

10.5. Users have the right to use the service solely for dating purposes with other users registered or authorized on the service, subject to all the provisions of the rules;

10.6. The user is obliged to inform the Moderators about cases of violation of the rules;

10.7. Users can send their ideas and suggestions on the development and improvement of the service to the e-mail address: support@firststep.love

11. Content of the Other Users

11.1 You have the right to view cards with personal information of other users of the service: name, photos, age, information «About Me» and invite to one of the three favorable establishments;

11.2. These rules apply to all users of the service, however, we are not obliged to check user's information for reliability, except as provided by the rules;

11.3. All users are obliged to respect other users of the service, regardless of various circumstances and cases as well as abide by the present rules of service.

Users are obliged to respect other users of the service, regardless of various circumstances and cases as well as abide by the present rules of service.

12. Notifications of Claimed Copyright Infringement

12.1. All notifications are considered in the same order that they apply at support@firststep.love

12.2. We have the right to leave your appeal without attention, if we consider it necessary on the basis of the rules;

12.3. In case of copyright infringement, send your notifications to support@firststep.love , for further review and joint resolution management for pre-judicial voluntarily settlement;

12.4. All ideas and suggestions for improving and introducing new functionality into the application (technical component: code, API, back-end, visual component: Ux / Ui design solutions, logos, animations, fonts, including the name) received from service users via feedback or incoming offers automatically become the intellectual property of the service.

13. Security (Interaction with other users of the service)

13.1. We strongly recommend you report any suspicious and questionable actions made by the users of the service to support@firststep.love ;

13.2. The function of blocking other users and the form of the report on the blocking reason are provided for security reasons and limiting communication with other users;

13.3. All responsibility for actions and events occurring outside the jurisdiction of the service lies solely on users and based on the service rules.

14. Outsourced Services

14.1. The user has the right to use the services of third-party organizations which are partners of the service on the basis of the rules;

14.2. We do not share your personal information with third parties as well as partners , legal and other organizations, except for cases stipulated by the legislation of the Russian Federation and authorized state bodies;

14.3. Third-party organizations (Firststep service partners are entitled to provide services to users of the service) associated with the activities of the service;

14.4. The service and third-party organizations are not responsible for each other's obligations. For non-quality services of any kind, users must file claims of the organization that provides these services, and can also notify support service support@firststep.love in order to resolve it as soon as possible.

15. Feedbacks

15.1. To improve the service development in the mobile application and its web version, the corresponding sections for communication with users of the service are created. The "Offer an idea" section for communication and proposing user's ideas for implementing additional and / or improving the current functionality of the service or to the email address support@firststep.love s; Also, the "Report a problem" section for messages and reports about technical failures, errors and stability of the service or to the email address support@firststep.love;

15.2. All feedbacks and suggestions are considered as they become available. Service reserves the right to be able to respond or review an application;

15.3. All proposed ideas become the intellectual property of the service on the basis of clauses 9 and 12 of the rules;

15.4. An official community is also created in the social network Facebook <https://www.facebook.com/firststep.love/> and Instagram <https://www.instagram.com/firststep.love/> to interact with users, any interested Internet user can join / subscribe;

15.5. All users of the Firststep service and the Internet can become official testers of the Firststep service, subject to approval of the application for joining the group. By joining the group of service testers, you automatically agree to unconditionally comply with the user agreement of the service tester on the basis of the rules (see "The exhaustive agreement and other provisions").

We wish you pleasant acquaintances in the most delicious app
The creators of the Firststep service